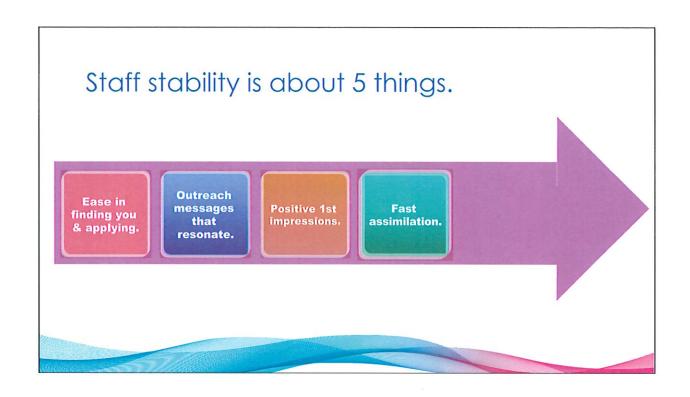
Post-Hire Strategies That **Drive Retention Success**

Lou Ann Brubaker, President **Brubaker Consulting** www.brubakerconsulting.com brubak97@aol.com 301-535-5449

Linked in

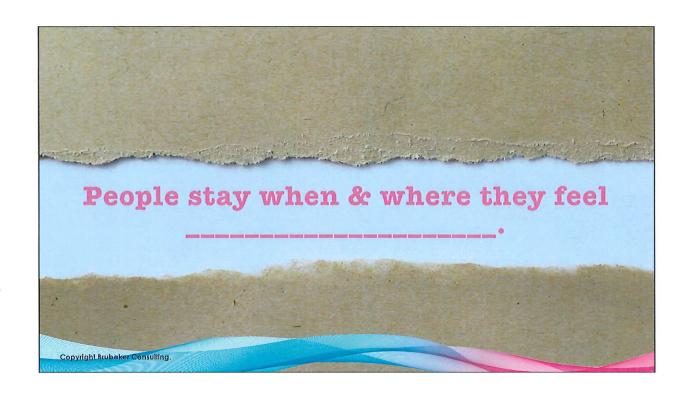




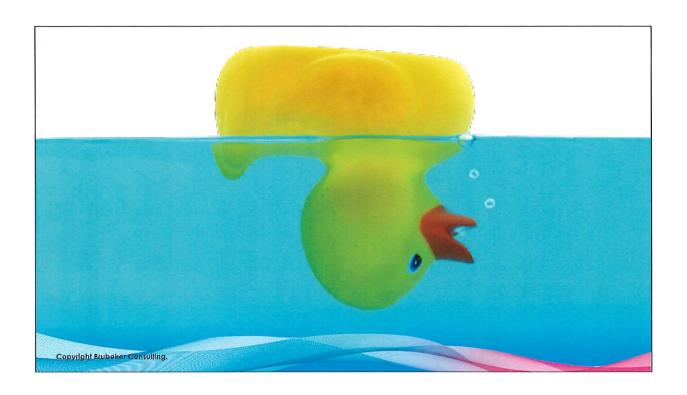


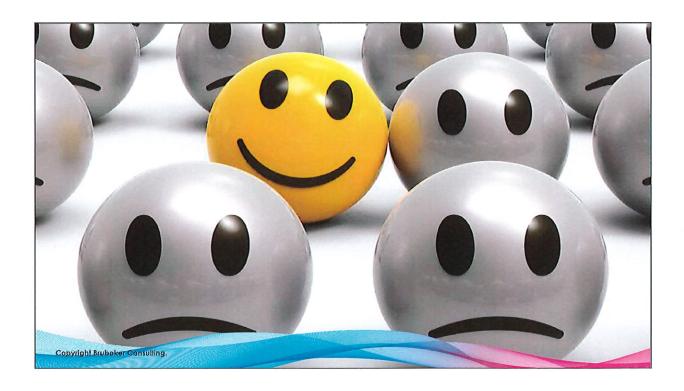


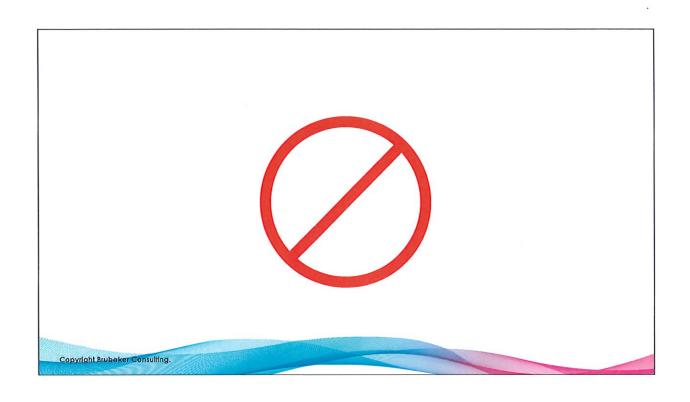




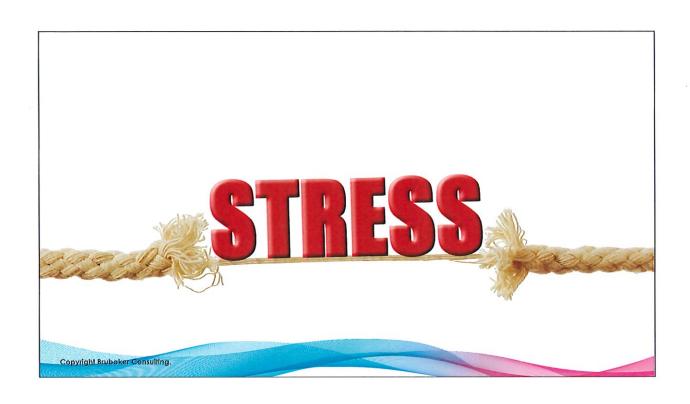




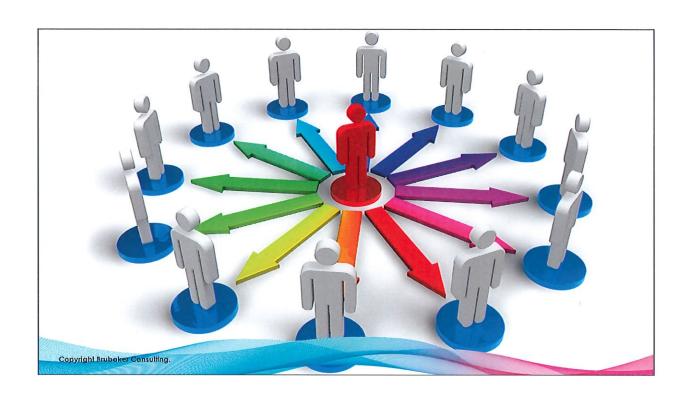


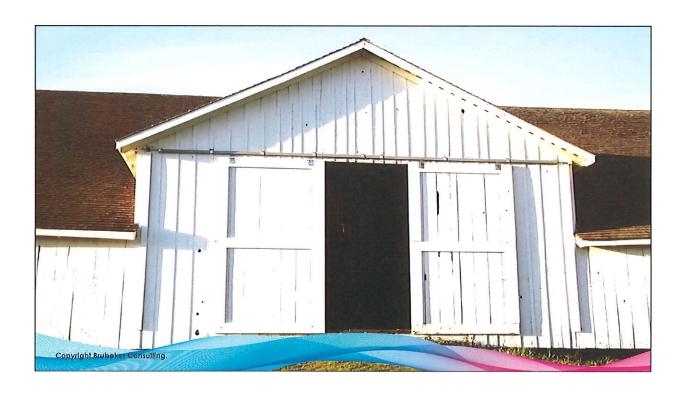






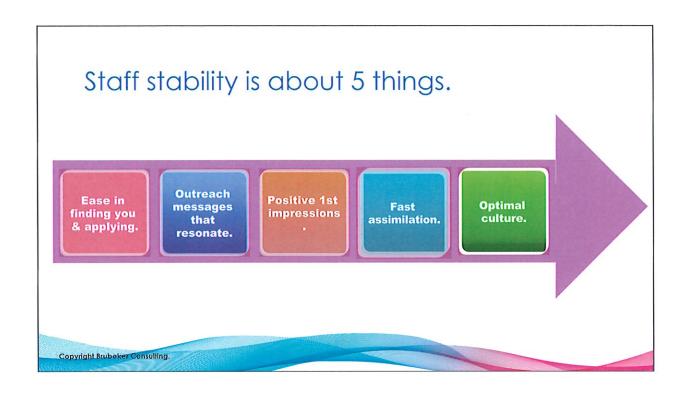


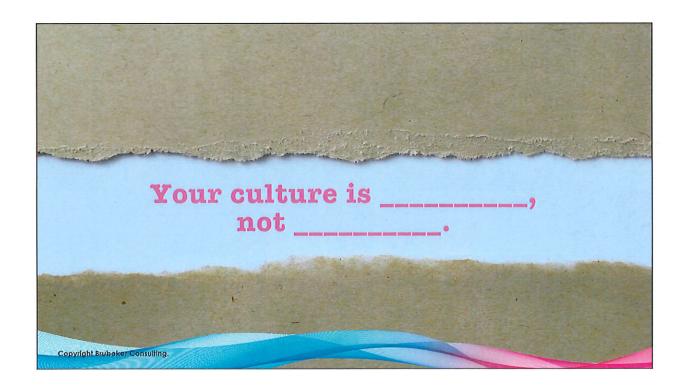




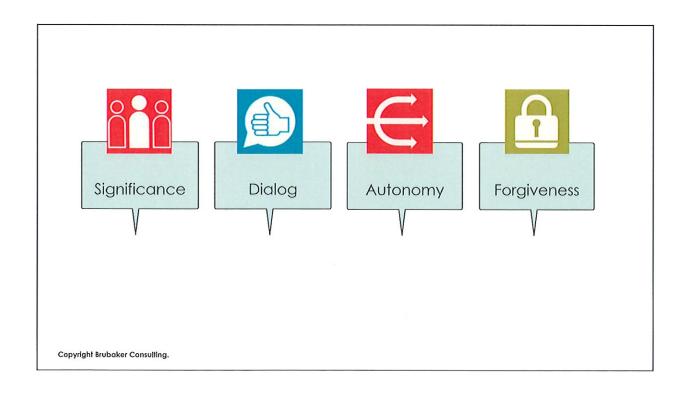
















| | Timely & (NOT) feedback. |
|------------------------|--|
| Listen/ coach well. | - You did a good job. I really like how you handled the situation with Mrs. Brown's daughter about her Mom's last 2 meals. You listened to her concerns, asked her really good questions, and coordinated changes with food services. |

| Set measurable goals. | W, w, h w | |
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| | Manage conflict. | It's erosive toand/or? Nobody's irreplaceable. |
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